**SIG: 11 PUBLIC AND NON-PROFIT MANAGEMENT**

**TRACK: 11\_01 MANAGEMENT RESEARCH IN HEALTHCARE ORGANIZATIONS**

**Session Type :** Competitive  
**Chairperson  :** Stefan Kunz  
**Discussant     :** Takaya Kawamura  
   
**Papers :**   
[1446 - USING RESEARCH IN HEALTH MANAGEMENT EDUCATION TO DESIGN & IMPLEMENT INTERNATIONAL ACCREDITATION](javascript:void(0);)   
Daniel West - UNIVERSITY OF SCRANTON  
Bernardo Ramirez - UNIVERSITY OF CENTRAL FLORIDA  
Michael Costello - UNIVERSITY OF SCRANTON  
Steven Szydlowski - UNIVERSITY OF SCRANTON  
   
[1655 - EVIDENCE-INFORMED DECISION-MAKING: THE COMPETENCY ASSESSMENT OF HEALTH SERVICE MANAGERS AND REQUIREMENTS FOR IMPROVEMENT](javascript:void(0);)   
Zhanming Liang - LA TROBE UNIVERSITY  
Peter Howard - LA TROBE UNIVERSITY   
   
[1859 - MANAGEMENT KNOWLEDGE AND MANAGEMENT LEARNING IN UK HEALTHCARE: EXPLORING CHANGES AND CONTINUITIES IN MANAGEMENT PRACTICE](javascript:void(0);)   
Mike Bresnen - UNIVERSITY OF MANCHESTER  
Damian Hodgson - UNIVERSITY OF MANCHESTER  
Simon Bailey - UNIVERSITY OF MANCHESTER  
Paula Hyde - UNIVERSITY OF MANCHESTER  
John Hassard - UNIVERSITY OF MANCHESTER  
   
[1384 - “YOU CAN’T TEACH A GRUMPY DOG NEW TRICKS”. THE INTERPLAY BETWEEN EMPLOYEE SATISFACTION AND LEAN TRANSFORMATION PRACTICES AFFECTING HOSPITAL PERFORMANCE – FINDINGS FROM THE SWISS HOSPITAL MARKET](javascript:void(0);)   
Alfred Angerer - ZURICH UNIVERSITY OF APPLIED SCIENCES  
Flurina Meier - ZURICH UNIVERSITY OF APPLIED SCIENCES  
Florian Drevs - ZURICH UNIVERSITY OF APPLIED SCIENCES